

NORTH BURLEIGH SURF LIFE SAVING SUPPORTERS CLUB

NEW YEAR'S EVE DRONE SHOW 2026

EVENT TERMS & CONDITIONS

Event Date: Thursday, 31 December 2026

Venue: North Burleigh Surf Life Saving Supporters Club

Location: 293 The Esplanade, Miami, QLD 4220

Doors Open: 5:00pm

VIP Hospitality Packages: 5:30pm – 8:30pm

Ticketing Provider: Eventbrite

Event Organiser: North Burleigh Surf Life Saving Club Inc. / ABN: 73802540749

Last Updated: 20/10/2026

1. GENERAL EVENT CONDITIONS

1.1. These Terms and Conditions apply to the North Burleigh Surf Life Saving Supporters Club New Year's Eve Drone Show 2026 ("the Event"), including ticketed hospitality experiences within the venue, designated VIP areas and associated entertainment.

1.2. By purchasing a ticket, entering a ticketed event area or attending the Event, patrons agree to comply with these Terms and Conditions and all reasonable directions issued by event organisers, venue management, security personnel and authorised representatives.

1.3. The Event consists of two separate experiences:

Free Public Entertainment: The outdoor New Year's Eve entertainment and drone show, accessible from designated public areas at North Burleigh Beach, subject to public safety restrictions, capacity management and directions from relevant authorities.

Ticketed VIP Hospitality Experiences: Paid food and beverage packages hosted within designated areas of North Burleigh Surf Life Saving Supporters Club, including Sandfire, The Green Room and the Celestial Pop Up Beach Bar, subject to the inclusions and restrictions of each ticket type.

1.4. The organiser reserves the right to make reasonable operational changes to the Event, including entertainment schedules, venue layouts and hospitality arrangements, where necessary. Any material change will be managed in accordance with applicable consumer law.

2. CONDITIONS OF ENTRY

2.1. All patrons must comply with venue rules, applicable Queensland legislation and the directions of event staff and security.

2.2. Entry to ticketed areas is subject to presentation of a valid ticket or booking confirmation, where required.

2.3. Management reserves the right to refuse entry or remove any person who:

Is intoxicated, disorderly, aggressive or behaving in an unsafe manner.

Fails to comply with reasonable staff or security directions.

Engages in threatening, offensive, discriminatory or unlawful behaviour.

Attempts to bring prohibited or dangerous items into the venue.

Breaches applicable liquor licensing requirements or venue conditions.

2.4. Where entry is refused or a patron is removed due to their own misconduct, refunds will not ordinarily be provided, except where required by law.

2.5. The venue reserves the right to conduct lawful security and bag checks as a condition of entry.

2.6. Patrons must comply with designated entry and exit points, capacity restrictions, emergency procedures and any temporary access controls.

2.7. **Age Restrictions:** All VIP Hospitality areas are **18+ Only**

2.8. Valid photographic identification may be required for entry into restricted areas and for the purchase or consumption of alcohol.

2.9. Patrons attending free public entertainment areas remain subject to applicable public safety regulations and directions from police, council, emergency services and event personnel.

3. VIP HOSPITALITY PACKAGES

3.1. VIP tickets provide access only to the hospitality experience and inclusions specified in the ticket purchased.

3.2. VIP hospitality packages may include food, beverages, entertainment and access to designated areas as advertised on the official Eventbrite listing.

3.3. Unless otherwise advertised, VIP food and beverage packages operate from **5:30pm until 8:30pm on Thursday, 31 December 2026.**

3.4. Beverage package service will cease at the advertised conclusion time. Unused package inclusions cannot be redeemed after the package concludes.

3.5. Beverage service is subject to Queensland Responsible Service of Alcohol (RSA) legislation. Management reserves the right to refuse alcohol service where legally required.

3.6. Food and beverage package inclusions are not transferable, exchangeable for cash or redeemable against other venue products unless expressly authorised.

3.7. Menu items, beverage selections and service arrangements may be subject to reasonable substitutions due to availability, provided any substitutions are consistent with the advertised package and consumer law.

3.8. Patrons with dietary requirements or food allergies should notify the organiser at least 14 days before the Event. While reasonable efforts will be made to accommodate requests, allergen-free

preparation cannot be guaranteed.

Please email events@surfclubaustralia.com with any dietaries, specifying your full name, VIP location (Sandfire, Green Room or Celestial Pop Up Bar) and dietary requirements.

3.9. Seating arrangements, table allocations and access to specific viewing areas are subject to the package purchased and venue configuration.

3.10. Late arrivals will not be entitled to extensions of package service times or reimbursement for missed inclusions unless required by law.

4. TICKET PURCHASES – EVENTBRITE

4.1. All official online tickets for the Event will be sold through Eventbrite.

4.2. By purchasing tickets through Eventbrite, purchasers agree to both these Event Terms and Conditions and Eventbrite's applicable Terms of Service, ticketing policies and payment conditions.

4.3. Eventbrite's Terms of Service are available at:

<https://www.eventbrite.com.au/help/en-au/articles/251210/eventbrite-terms-of-service/>

4.4. All ticket prices are displayed in Australian dollars (AUD). Any applicable Eventbrite booking or ticketing fees will be disclosed during the purchase process.

4.5. Tickets are subject to availability and applicable venue capacity restrictions.

4.6. Purchasers are responsible for ensuring that their contact details, ticket selection, quantities and booking information are correct before completing their purchase.

4.7. Tickets must be purchased through authorised channels. The organiser is not responsible for invalid or fraudulent tickets purchased through unauthorised third parties.

4.8. Tickets may be transferred to another attendee only where permitted by the organiser and Eventbrite's applicable ticket transfer procedures.

4.9. Each ticket or ticket barcode may be used for admission once only, unless the ticket conditions expressly permit re-entry.

4.10. The organiser may require identification or confirmation of the original booking details to verify ticket validity.

5. TICKET CANCELLATIONS & REFUNDS

5.1. **Change of Mind:** Refunds will not ordinarily be provided for change of mind, personal scheduling conflicts, inability to attend or incorrect ticket selection, except where required by Australian Consumer Law or expressly permitted under the published refund policy.

5.2. Refund requests must be submitted through Eventbrite or directly to the event organiser using the contact details supplied on the official event listing.

5.3. The organiser's selected Eventbrite refund policy will be displayed before purchase and will apply to voluntary refund requests, subject to applicable law.

5.4. Eventbrite booking and ticketing fees will be handled in accordance with Eventbrite's applicable refund policies and Australian Consumer Law.

5.5. Where the Event is cancelled by the organiser and no suitable alternative is provided or accepted, ticket purchasers will be entitled to applicable refunds, minus ticketing fees, in accordance with Eventbrite's cancellation requirements and Australian Consumer Law.

5.6. Where a significant change is made to the advertised VIP hospitality experience, including the removal of a substantial advertised inclusion, affected ticket holders may be entitled to a refund or other remedy under Australian Consumer Law.

5.7. Refunds will ordinarily be processed through the original payment method using Eventbrite, subject to payment provider processing times.

5.8. Any refund, credit or alternative arrangement offered under these conditions does not limit a purchaser's statutory consumer rights.

6. WET WEATHER, POSTPONEMENT & DRONE SHOW CONDITIONS

6.1. The Event includes outdoor entertainment and an aerial drone display, both of which are dependent on suitable weather and operational conditions.

6.2. The drone show may be delayed, postponed, modified or cancelled due to circumstances including, but not limited to:

Rain, storms, lightning or severe weather warnings.

Excessive wind speeds or unsuitable aerial operating conditions.

Reduced visibility or unsafe environmental conditions.

Aviation safety restrictions or directions from relevant authorities.

Technical or operational failures.

Emergency situations or circumstances outside the organiser's reasonable control.

6.3. **Public Safety:** The safety of patrons, staff, contractors and the general public will take priority over the delivery of any entertainment or drone display.

6.4. The final decision regarding whether the drone show can proceed will be made in consultation with the appointed drone operator and relevant authorities.

6.5. **Wet Weather Postponement:** Where conditions prevent the drone show from proceeding at its scheduled time, the organiser may consider a delayed commencement or an alternative display date, subject to operational feasibility and regulatory approvals.

6.6. **Proposed Alternative Date:** Saturday 23rd January - Australia Day Weekend

6.7. Where the outdoor drone show is postponed or cancelled but the advertised VIP hospitality experiences can safely proceed, the organiser may continue operating those hospitality packages as scheduled.

6.8. If the drone show does not proceed but the VIP hospitality package is delivered substantially as advertised, a refund will not automatically be payable solely because the drone show did not take place. Any entitlement to a refund or other remedy will depend on the ticket description, the importance of the drone show to the purchased experience and applicable consumer law.

6.9. Where the drone show was expressly advertised as a substantial inclusion of a paid package, the organiser will assess any affected purchaser's entitlement to a refund or other remedy under Australian Consumer Law.

6.10. If severe weather or another safety concern prevents the VIP hospitality experience itself from proceeding, affected ticket holders will be contacted regarding cancellation, rescheduling and applicable refund options.

6.11. If a ticketed hospitality experience is rescheduled, purchasers will be advised of the new date and the available options, including refunds where required by law.

6.12. Event updates will be communicated through official channels, which may include Eventbrite email notifications, the venue website and official social media accounts.

6.13. Patrons are responsible for monitoring official Event communications and ensuring that the email address associated with their ticket purchase is accurate.

7. RESPONSIBLE SERVICE OF ALCOHOL

7.1. North Burleigh Surf Life Saving Supporters Club operates in accordance with applicable Queensland liquor licensing laws and Responsible Service of Alcohol requirements.

7.2. Alcohol will not be supplied to minors or patrons who are unduly intoxicated.

7.3. All alcoholic beverage packages remain subject to RSA requirements and the discretion of authorised venue staff.

7.4. The purchase of a food and beverage package does not guarantee unlimited alcohol consumption.

7.5. Patrons may be required to produce valid identification to verify their age.

7.6. Alcohol must not be removed from licensed areas unless expressly permitted under applicable licensing arrangements.

7.7. Management reserves the right to discontinue alcohol service or remove patrons where required to maintain safety or comply with licensing obligations.

7.8. Non-Alcoholic beverages will be available as part of the package, such as 0% Beer, Water & Soft Drinks

8. EVENT SAFETY & PUBLIC AREAS

8.1. Patrons must comply with all temporary barriers, restricted areas, beach access controls and public safety directions.

8.2. Attendees must not enter restricted drone operating, launching or landing zones.

8.3. Unauthorised drones, fireworks, flares and other hazardous devices are prohibited within designated controlled event areas.

8.4. Children attending public entertainment areas must remain under appropriate adult supervision.

8.5. Patrons are responsible for their personal belongings and should take reasonable precautions to protect them.

8.6. Emergency access routes, public pathways and designated exits must remain unobstructed.

8.7. Patrons should be aware that beachfront events may involve uneven surfaces, sand, reduced lighting, crowds and changing weather conditions.

8.8. Any injury, accident, hazard or safety concern should be reported promptly to event personnel or emergency services.

9. EVENT PROGRAM & ENTERTAINMENT

9.1. Entertainment schedules, performance times, artists and activities are subject to reasonable changes.

9.2. The organiser will endeavour to deliver the advertised entertainment program but may make changes where necessary for safety, operational or other legitimate reasons.

9.3. Advertised drone quantities, display formations, flight duration and show content may be modified where required by the drone operator or relevant authorities.

9.4. Material changes to the advertised Event or ticketed experience will be managed in accordance with applicable consumer rights.

9.5. The organiser cannot guarantee visibility of the drone show from every location within the venue or surrounding public areas.

10. PHOTOGRAPHY, VIDEO & MEDIA

10.1. Photography and video recording may take place throughout the Event for promotional, operational and media purposes.

10.2. By attending, patrons acknowledge that they may be incidentally captured in general crowd photography or filming.

10.3. The organiser may use Event imagery for legitimate promotional purposes, subject to applicable privacy laws and any consent requirements.

10.4. Patrons who do not wish to be deliberately photographed or filmed for promotional purposes should advise event staff where reasonably practicable.

10.5. Commercial photography, professional filming or media activity may require prior approval from the organiser.

11. LIABILITY & PERSONAL RESPONSIBILITY

11.1. Patrons attend the Event subject to the ordinary risks associated with licensed hospitality venues, outdoor public gatherings and beachfront environments.

11.2. Patrons must take reasonable care for their own safety and the safety of others.

11.3. To the extent permitted by law, the organiser will not be responsible for loss or damage arising from circumstances beyond its reasonable control where no legal responsibility otherwise arises.

11.4. Nothing in these Terms and Conditions excludes, restricts or modifies any right, remedy, guarantee or liability that cannot lawfully be excluded under Australian Consumer Law or other applicable legislation.

12. TRANSPORT, PARKING & ACCESSIBILITY

12.1. Patrons are encouraged to use public transport or arrange safe transport to and from the Event.

12.2. Parking availability may be limited due to increased New Year's Eve attendance and local traffic restrictions.

12.3. The organiser is not responsible for external public transport delays, road closures or parking availability.

12.4. Patrons requiring accessibility assistance should contact the venue before the Event to discuss available arrangements.

12.5. Accessible facilities and viewing arrangements may vary between ticketed hospitality areas and outdoor public entertainment spaces.

13. EVENT COMMUNICATIONS & PRIVACY

13.1. Purchaser information will be collected and processed as necessary to administer ticket sales, Event operations, attendee communications and applicable legal obligations.

13.2. Ticket purchases made through Eventbrite are also subject to Eventbrite's applicable privacy policy.

13.3. Event-related communications may be sent to the email address provided during ticket purchase.

13.4. Marketing communications will be managed in accordance with applicable privacy and electronic marketing laws.

14. AUSTRALIAN CONSUMER LAW

14.1. All ticket purchases and hospitality services are subject to applicable Australian Consumer Law.

14.2. Nothing in these Terms and Conditions is intended to exclude or restrict statutory consumer guarantees or remedies.

14.3. Where an event is cancelled, substantially changed or cannot be delivered as advertised, purchasers may be entitled to refunds or other remedies depending on the circumstances.

14.4. The organiser will assess requests for refunds and other remedies in accordance with applicable legislation and Eventbrite's relevant requirements.

15. EVENT ORGANISER CONTACT DETAILS

North Burleigh Surf Life Saving Supporters Club

293 The Esplanade
Miami, Queensland 4220

Website: www.surfclubaustralia.com

Email: events@surfclubaustralia.com

Telephone: 0755 765 403

Eventbrite VIP Event Page: <https://nyedroneshownorthburleigh-vip-packages.eventbrite.com.au>

Eventbrite Free Event Page: <https://nyedroneshownorthburleigh-free.eventbrite.com.au>

For ticketing enquiries, refund requests or questions about the Event, purchasers should contact the organiser through the official Eventbrite event listing or the contact details above.

ACKNOWLEDGEMENT

By purchasing a ticket to the North Burleigh Surf Life Saving Supporters Club New Year's Eve Drone Show 2026, purchasers acknowledge that they have read and agree to these Event Terms and Conditions, together with Eventbrite's applicable Terms of Service and ticketing policies.

All conditions remain subject to applicable Queensland and Australian law.

END OF TERMS & CONDITIONS

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